

Roland EGX-30A

Frequently Asked Questions

Q: What is the price of the EGX-30A?

A: The EGX-30A will have an MSRP of \$3695.00

Q: What is the warranty on the EGX-30A?

A: The EGX-30A comes with a one year warranty. An additional year of warranty can be purchased for \$300.

Q: What are the differences between the EGX-30 and EGX-30A?

A: The differences between the EGX-30 and EGX-30A are:

- ✚ EGX-30A has USB and Serial ports, the EGX-30 has Parallel and Serial ports
- ✚ EGX-30A has a brushless spindle motor which cuts down on user maintenance
- ✚ EGX-30A offers approximately 30% faster throughput than the EGX-30
- ✚ EGX-30A uses an external power supply that is auto switching
- ✚ EGX-30A has different color scheme
- ✚ EGX-30A is capable of firmware updates via a PC

Q: What accessories does the EGX-30A come with?

A: The EGX-30A comes with the following items:

- ✚ AC Power adapter
- ✚ USB cable
- ✚ 1/8" carbide cutter (typically 0.010" tip size)
- ✚ Practice piece of acrylic
- ✚ Software CD
- ✚ Vacuum attachment

Q: What size tooling does the EGX-30A use?

A: The EGX-30A uses 1/8" shank size engraving tools.

Q: What is the work size of the EGX-30A?

A: The EGX-30A has a worksize of 12" x 8" with a Z clearance of 0.25"

Q: What applications can I use my EGX-30A for?

A: The EGX-30A is an entry level engraver capable of 2D engraving on flat stock only. The EGX-30A can be used for safety signs, namebadges, key chains, trophy plates, plaque plates and rhinestone motif template creation.

Q: On the EGX-30 you had to replace spindle motor brushes, do I have to do that with the EGX-30A?

A: The EGX-30A comes with a DC brushless motor, so there are no brushes to replace which makes maintenance much easier on the EGX-30A.

Q: What types of materials can I engrave on?

A: The EGX-30A is capable of rotary engraving on plastics and acrylics and scribing of metals such as aluminum, brass and stainless steel.

Q: What software comes with the EGX-30A?

A: The EGX-30A comes with Roland Dr. Engrave 2D engraving software which works with industry-standard TrueType fonts. It lets you create designs or import a Windows bitmap file for vectorization. Dr. Engrave features an automatic layout function that allows you to import an Excel database or Word document file in CSV format for multiple-plate applications (namebadges/serialization). Dr. Engrave also includes a single line font editor that can convert the Windows True Type fonts into workable engraving (stroke) fonts. Dr. Engrave is compatible with Windows® Vista/XP/2000.

Q: Will the EGX-30A be supported with Roland R-Wear Studio?

A: The EGX-30A will be supported by Roland R-WearStudio. R-WearStudio allows you to produce custom rhinestone motif templates for use in the gift and garment applications.

Q: Is the EGX-30A compatible with other signmaking software on the market?

A: The EGX-30A was tested for compatibility with the following programs.

- ✚ CorelDRAW 12/X3/X4
- ✚ Dr. Engrave
- ✚ EngraveLab v7.1
- ✚ FlexiEngrave v8.5

Q: Will the EGX-30A work with the Apple™ OS?

A: No, the EGX-30A is not supported on the Apple™ operating system. However, If using an Intel™ based Apple™ running OS 10.5.X or higher, you can install a full version of Windows™ XP or Windows™ VISTA (32 bit edition) via Apple's Bootcamp product and have the ability to install and use the EGX-30A and Dr. Engrave.

Q: Are there any vise or vacuum table options for the EGX-30A?

A: No, since the Z clearance on the EGX-30A is only 0.25" it would not be capable of accommodating a center vise or vacuum option.