

PASSPORT



Service Bulletin

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Shipping_VP.pdf

Model: VP Series

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Preparing VP Series Machines for Shipment

The proper packaging and shipment of a machine are important to make sure none of the machines components are damaged. Use the process that fits the time standard needed. It is not suggested to keep a machine in storage long term, more than 2 weeks.

With all Roland Inkjet Devices insure the following:

1. Be sure to use **SOL INK (SL-CL) cleaning cartridges**. Use of any other type will result in damage to the ink delivery system.
2. Once the preparations for moving are complete, move the machine and fill it with ink with as little delay as possible. Allowing the machine to stand without ink may damage the heads.
3. When moving the machine, keep it at a temperature between 5 to 40°C (41 to 104°F) and at relative humidity between 20 to 80% (with no condensation).
4. Handle the machine with care when moving, keeping it level (not tilted at an angle) as possible. Take extra care to prevent the machine from striking other objects.
5. It is recommended to use the original shipping packaging that came with the machine for best results. Replacement packaging can be ordered from Roland DGA.

Pump Up - 3 days or less: (No Cleaning Cartridge Needed)

1. Enter Service Mode.
2. Enter Service Menu -> Sub Menu -> Pump Up and select ENTER.
3. Follow machine prompts until process is complete.
4. Machine will power off when process is complete.
5. Check ink lines to insure they are empty and the process completed correctly.
6. Put head lock in place.
 - a. Remove blade holder
 - b. Install head lock
7. Empty drain bottle and replace with stopper.
8. Lift media loading lever and leave in the UP position.
9. Remove roll media from the printer and detach shafts.
10. Disassemble machine and repackage in original shipping box.

Head Wash - 4 days to 2 weeks: (4 Clean Cartridges Required)

1. Enter Service Mode.
2. Enter Service Menu -> Sub Menu -> Head Wash and select ENTER.
3. Follow machine prompts until process is complete. Important- **Use only (SL-CL) cleaning cartridges** when performing the head wash procedure.
4. Power machine down.
5. Check ink lines to insure they are empty and the process completed correctly.
6. Put head lock in place.
 - a. Remove blade holder
 - b. Install head lock
7. Empty drain bottle and replace with stopper.
8. Lift media loading lever and leave in the UP position.
9. Remove roll media from the printer and detach shafts.
10. Disassemble machine and repackage in original shipping box.

