Roland

Roland XJ Series ProIII Printer

Inkjet Installation Confirmation & Warranty Registration Form

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Step 1 - Installation Checklist

Arrival Time _____   **Departure Time** _____   **Date** _____

Dealer Only

Machine Set-up / Operational Training
- [ ] 1. Build Stand using supplied manual, place unit on stand and bolt down
- [ ] 2. Remove blue head lock (head and carriage) and secure brace under rear of printer
- [ ] 3. Install drain bottle and support, saving the shipping bracket under rear of printer
- [ ] 4. Install optional Dryer/Blower using supplied manual
- [ ] 5. Remove all packaging and tape from printer
- [ ] 6. Double check unit to make sure nothing is in the way of head travel
- [ ] 7. Plug power into unit
- [ ] 8. Turn unit on and check for latest firmware:
    - ✓ Firmware Version_____
- [ ] 9. Perform ink fill in USER MODE

Machine Calibration
- [ ] 1. Perform TEST PRINT from Control Panel – Check nozzles for 100%
- [ ] 2. Perform SERVICE MENU -> PRINT MENU -> HEAD ADJUST -> BIAS
- [ ] 3. Perform SERVICE MENU -> PRINT MENU -> HEAD ADJUST -> VERTICAL
- [ ] 4. Perform SERVICE MENU -> PRINT MENU -> HEAD ADJUST -> HORIZONTAL
- [ ] 5. Perform SERVICE MENU -> PRINT MENU -> HEAD ADJUST -> BI-DIR DEFAULT

Software Installation
- [ ] 1. Enter the user supplied IP and NETMASK in to printer via MENU -> SYSTEM INFO -> NETWORK
    - a. IP Address_____
    - b. Subnet Mask_____
    - c. Default Gateway_____
- [ ] 2. Install, configure and test Roland VersaWorks software
    - a. Make sure VersaWorks is updated to the current version

Usage and Maintenance

☐ 1. Explain proper media handling and loading
☐ 2. Review head height adjustment
☐ 3. Explain proper waste ink disposal
☐ 4. Explain media brake and it's intended use
☐ 5. Cleaning procedure
   a. Enter cleaning via MENU -> SUB MENU - MAINTENANCE
   b. Demonstrate cleaning around heads – Do not touch head
   c. Demonstrate cleaning wiper blades
   d. Demonstrate cleaning sponge retainer
   e. Demonstrate cleaning capping station
☐ 6. Demonstrate resetting of Wiper, Knife and Drain Bottle count via MENU -> SUB MENU -> MAINTENANCE
☐ 7. Replacement of consumables
   a. Demonstrate replacement of surge mist pad
   b. Demonstrate replacement of wiper blades
☐ 8. Calibration
   a. Demonstrate MENU -> ADJUST BI-DIR and explain when it should be changed
   b. Demonstrate MENU -> CALIBRATION and explain when it should be changed

Software Installation / Training

☐ 1. Demonstrate and train customer on use of RIP including:
   a. Review export of sign making software EPS file to Roland VersaWorks
   b. Review Manual Layout within RIP software
   c. Review RIP and Print option in RIP software
   d. Review Resizing Image in RIP software
   e. Review Cropping option in RIP software
   f. Review RIP and Print Queues in RIP software
☐ 2. Demonstrate to the customer how to perform the Manual Online Update of Roland VersaWorks.
☐ 3. Allow customer to print three (3) images to ensure a clear understanding of workflow i.e. export of EPS file, import of EPS file to Roland RIP, media ICC profile selection, sizing of image, RIP and Print of image.

Roland Media and Supplies

☐ 1. Review Roland media, laminate and ink solutions

Contact Information-Supplied the following to customer:

☐ 1. Equipment and RIP Software Technical Support
   a) Local Dealer
   b) Roland DGA Corporation 800-542-2307
   c) http://www.rolanddga.com
☐ 2. Media and Ink Orders, Local Roland Dealer

Warranty Coverage

☐   1. Explain 2 year warranty requirements
   a. No third party inks can be used in the printer
   b. Registration card must be filled out and returned to Roland DGA
☐   2. Explain warranty coverage

Step 2 - Contact Information

Name	_____	Installing Dealer	_____
Title	_____	Model Number	_____
Company	_____	Serial Number	_____
Address	_____	Date of Purchase	_____
City, State, Zip	_____	Date of Install	_____
Phone	_____	Hours Operator Trained	_____
Fax	_____		
Email	_____		

_____   _____
Dealer Representative Signature   Dealer Representative Printed

_____   _____
Owner Signature*   Owner Name Printed

*I am satisfied with the set up, installation and training received from my local Roland dealer on Roland branded products.

Please fax completed form to (949) 450-8648, ATTN: Warranty Sales Administrator