



Advanced Solutions Division

Support Bulletin: RASD-SB00003

Model: Roland GX-24

Subject: Adobe Illustrator CS2 and Cutstudio Plug-in

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The following information describes issues with installing and using the Roland CutStudio Plug-ins with Adobe Illustrator CS2 for Windows and the Macintosh platforms.

Adobe Illustrator CS2 for Windows:

When installing the CutStudio plug-in for Illustrator, the plug-in will install for versions 9, 10 and CS. However the plug-in will not install under Adobe Illustrator CS2. The reason is that the path that the Roland plug-in installer attempts to install to is not written in the Roland installer for CutStudio. To get the plug-ins to work, you must manually copy the 2 plug-in files to the Adobe Illustrator CS2 plug-in directory (path is listed below).

The files that are needed to copy over to Adobe Illustrator CS2 are located in the plug-in folder on the GX-24 CD. The files are as follows;

CutStudioPlugin_e

CSAIPin_e

The files should then be copied to the following location (assuming the customer did a default installation of Adobe Illustrator CS2);

C:\Program Files\Adobe\Illustrator CS2\Plug-ins

NOTE: If you installed Adobe Illustrator CS2 to a custom location, you would need to locate the Illustrator CS2\Plug-in folder manually and copy the above two files over to the new location.

Adobe Illustrator CS2 for MAC:

At the current moment the CutStudio plug-in does NOT work with Adobe Illustrator CS2 for the MAC, it only works with Illustrator 9, 10 and CS ONLY. Roland is currently working on an update, but no ETA has been listed.