



Limited Warranty Terms & Conditions

Speedy 500 Series

Original Equipment Warranty (OEW): Two years or 5000 operational hours, whichever comes first. This warranty includes all parts including the laser tube but excluding the optics. The warranty for optics is limited to 90 days.

The Speedy 500 series has been designed for easy replacement of most components and the Buyer is responsible for installing the replacement parts identified below with telephone assistance from the Seller's service technicians and the Seller's local sales representative, if required. Defective parts must be returned to the Seller. Buyer must provide a credit card that will be charged if the defective parts are not returned within two weeks.

If repairs or replacement parts from the list below are made during the warranty period on the Buyer's premises by a factory technician, the Seller will replace defective components free of charge and labor is provided free of charge. During the first 90 days after the purchase of the machine, travel to the Buyer's premises for the purpose of warranty repairs will be covered by the Seller. During the time from 91-180 days, the Buyer and Seller will split this cost 50/50. After 180 days, the Buyer is responsible for all traveling expenses related to warranty repairs.

Every attempt will be made to have reported issues corrected within 2 business days of notification when onsite repairs by seller's personnel are not required or within 24 hours after arrival of seller's personnel when onsite repairs are required.

If it is discovered that repairs were required due to negligence by the Buyer or failure to meet the installation requirements outlined in the Operation Manual or by any reason that is specifically prohibited, then the Buyer will be responsible to pay for the parts and labor at the Seller's hourly rate at the time of the repair. The current labor rate is \$100/hour.

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Speedy 500 Series Customer Replaceable Parts and Service Procedures

Replacement of the parts and the adjustment procedures listed below are considered to be the responsibility of the Buyer.

1. X, Y and Z Axis Motors
2. X-axis Module
3. Y-axis Module
4. Table
5. Rulers
6. Laser Tube
7. Power Supply
8. Acrylic Lid
9. Electronics
10. Belts
11. Fuses
12. Table Leveling
13. Beam Alignments
14. Software Adjustments
15. Ruler Adjustments.

Effective Apr. 17, 2008