

Problems with V-Ray for Rhino or V-Ray for Sketchup Loading

In Sketchup and Rhinoceros you may see a messagebox that says "Unable to load V-RayForSketchUp.so module not found" or "Unable to load V-RayForRhino.rhp module not found" or a message similar to that. Here is a brief thread that might help you remedy the situation.

Generally the failure to load our plugin could come from a couple issues

- **Installation failure**
 - This could be due to a lack of admin privileges while installing
 - This could be due to Sketchup/Rhinoceros or another application being open while installing and interfering with the installation process
 - This could be due to cancelling any part of the installation prematurely
- **Incorrect C++ runtime installation (Rhinoceros specific)**
 - This should be installed during the installation process - but try manually installing the runtimes (available in our Downloads-VfR section)
- **Incorrect privileges while running the application**
 - When we wrote VfR/VfS we didn't consider how some IT departments setup their user accounts. Some choose to make the window's registry off-limits to their users, and this can cause problems with our licensing system. So you may need rights to the registry added to your user account.

Trouble-shooting

Try uninstalling then reinstalling VfR/VfS and ensure that the installation process goes off without any messages or warnings - then work your way through the table above and see if any of those possible trouble-spots are in place in your situation.