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Advanced Solutions Division
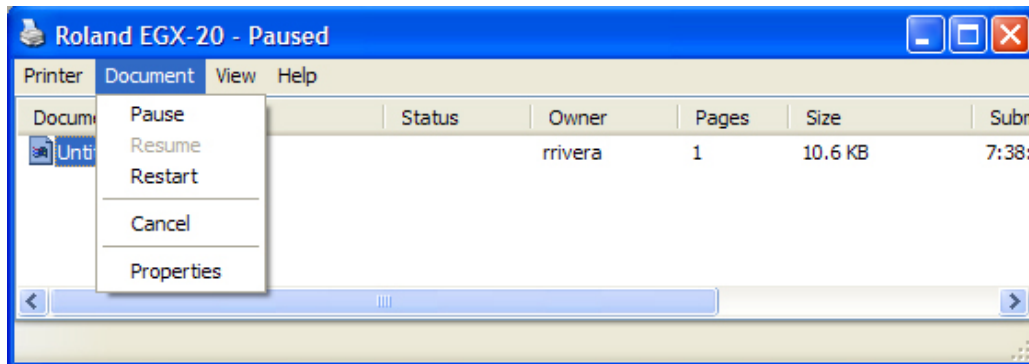
Support Bulletin: RASD-SB00013
Model: Roland EGX-20
Subject: How to Cancel Engraving Job
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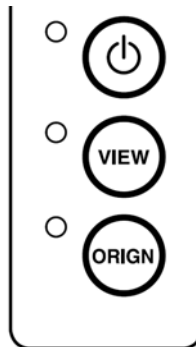
The following document covers how to properly delete an engraving job from the EGX-20 engraver.

1. Press the View button on the EGX-20. This will stop the job and move the carriage back to the View position.

2. From the Printer and Faxes window, double-click the Roland EGX-20 to open the job window, highlight the job and click Document and Cancel. When prompted, click OK to cancel the job. The job will display deleting, but will remain in the window.

3. On the EGX-20, press the Origin button along with the View button and hold both down for 5 seconds or until all the lights on the machine turn on. Once the lights come on, release both the View and Origin button to delete the job.

4. The job should now be removed from the Printers and Faxes window and you should be able to resend your engraving job once again.