

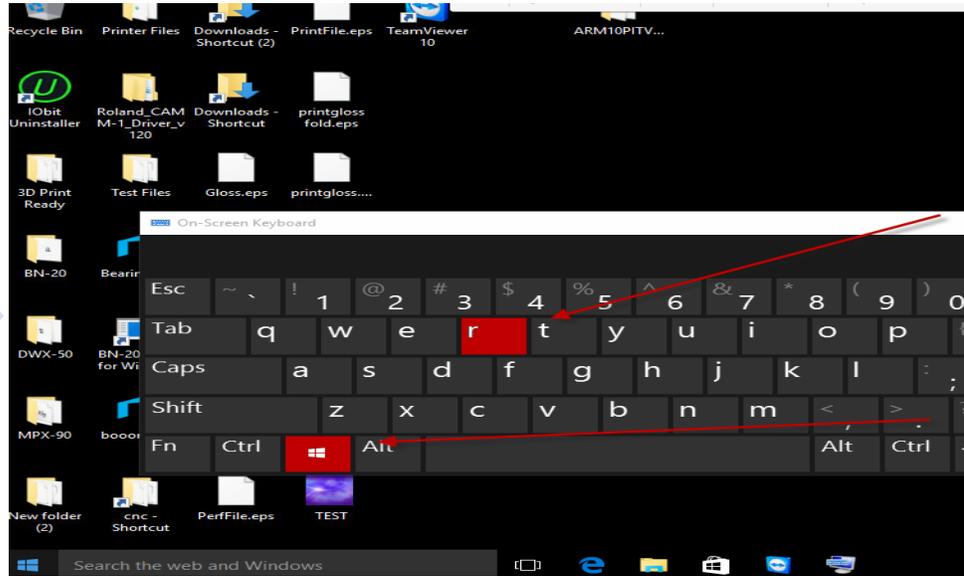
IMPORTANT FIRST STEPS

- ❖ **You will need internet access for this guide**
- ❖ **Please make sure that your device is turned on and connected to your computer.**
- ❖ **Please have the Model of your device ready**
- ❖ **Please have the Serial Number to your device ready**
- ❖ **For Camm1 GS-24 (see go to www.startup.rolanddg.com) to download the driver suite. Then continue on Step 8.**

How to Install Drivers on Windows 10

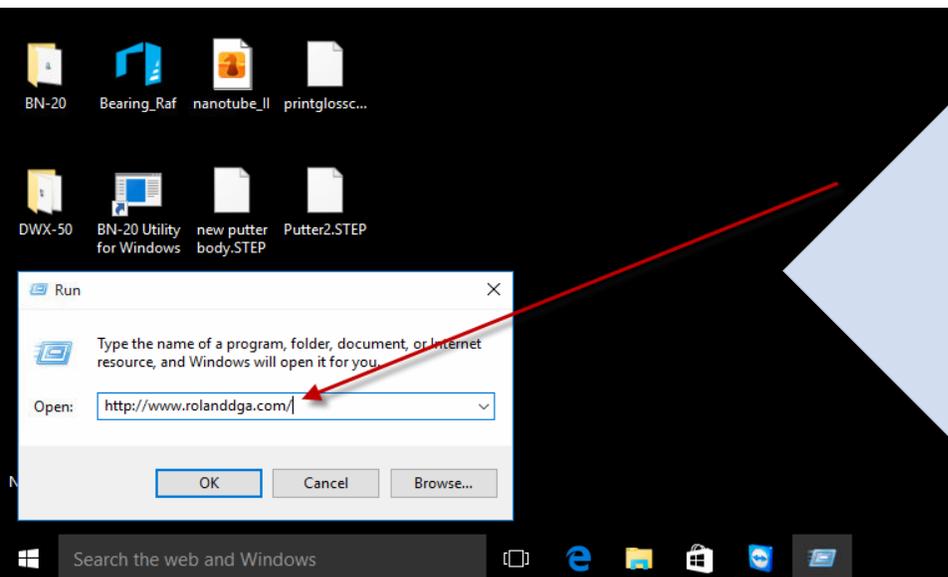
Step 1

- On your keyboard press the **Windows Flag** and the **R** button at the same time.



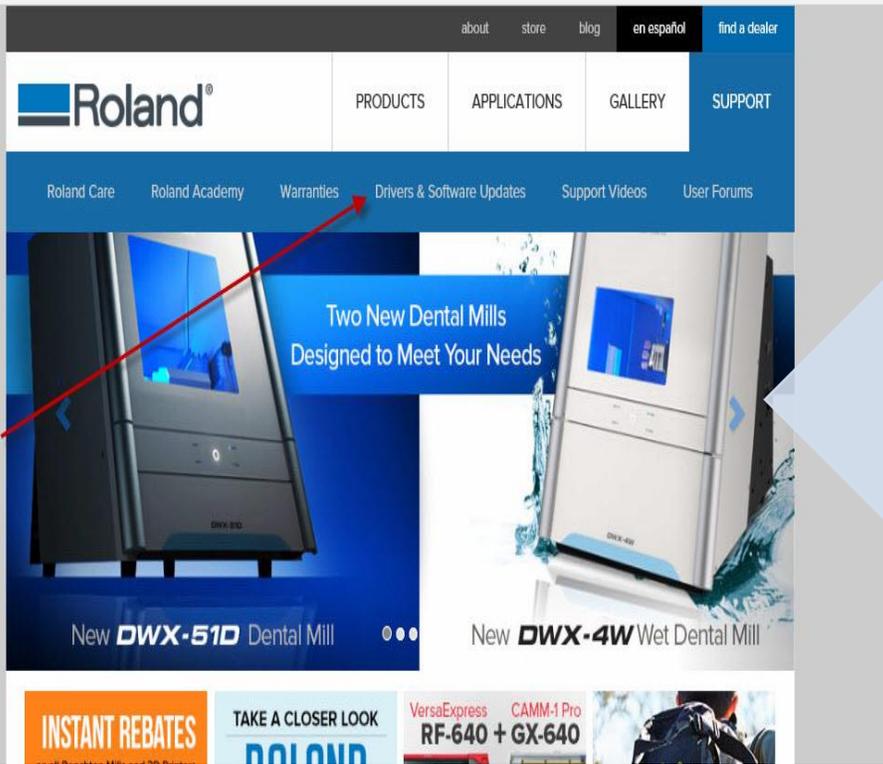
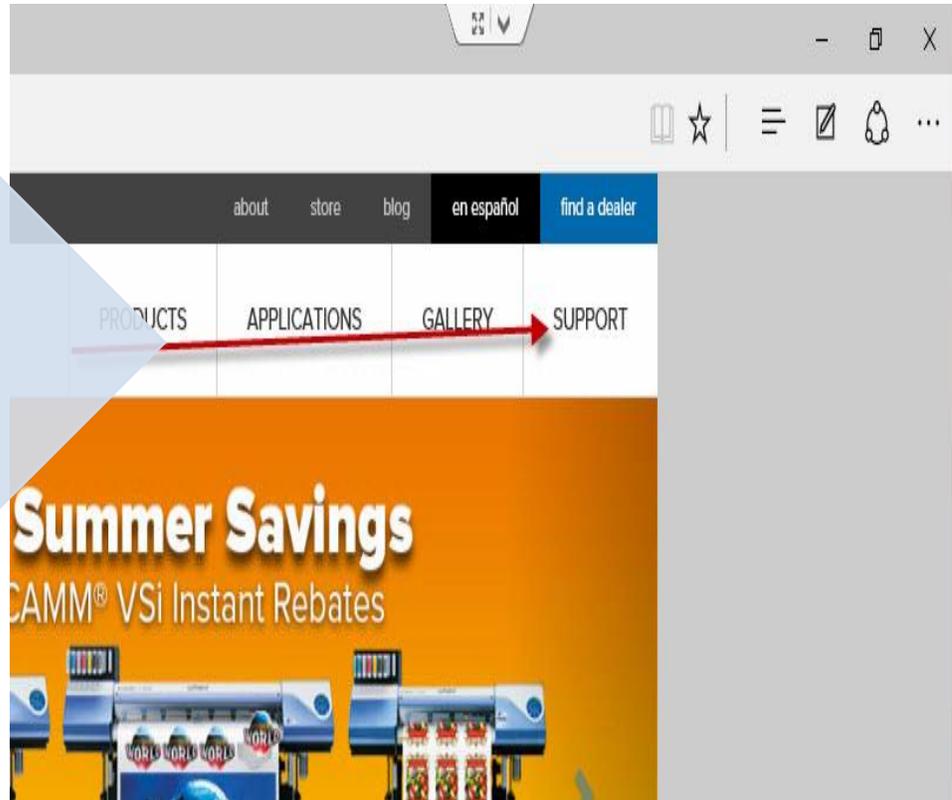
Step 2

- A Small window will appear. In This window please type **www.rolanddga.com**
- click ok



Step 3

- At the top right side of this webpage please click on the support tab and a smaller drop down menu will appear.

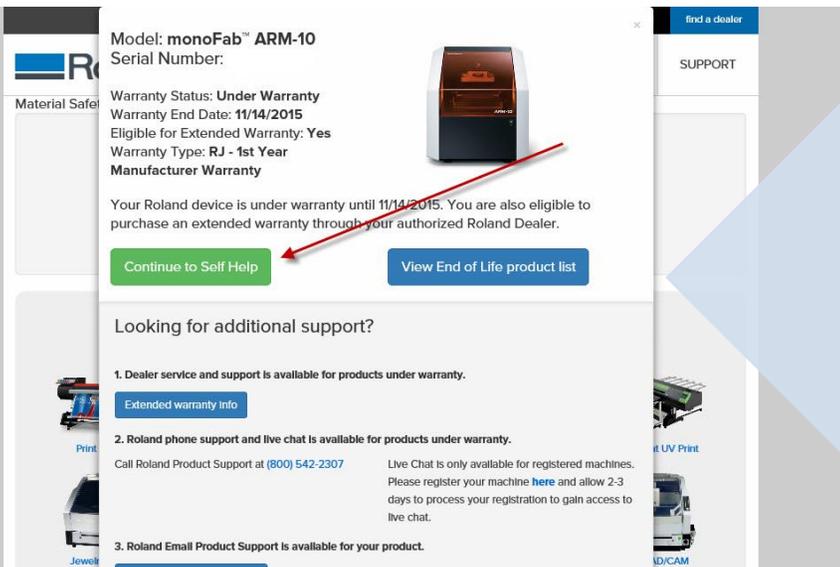
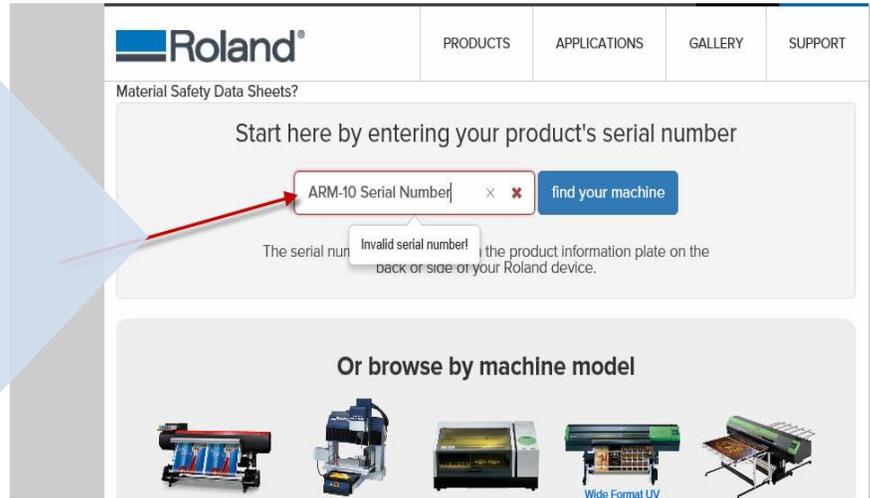


- Please click on **“Drivers and Software Updates.”**

Step 4

Step 5

- Please then enter the **Serial Number** for your device and select “find your machine”



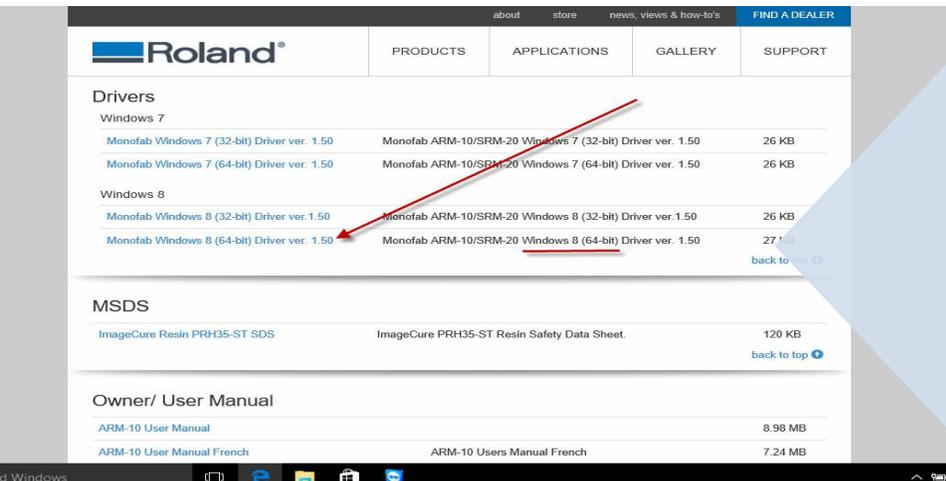
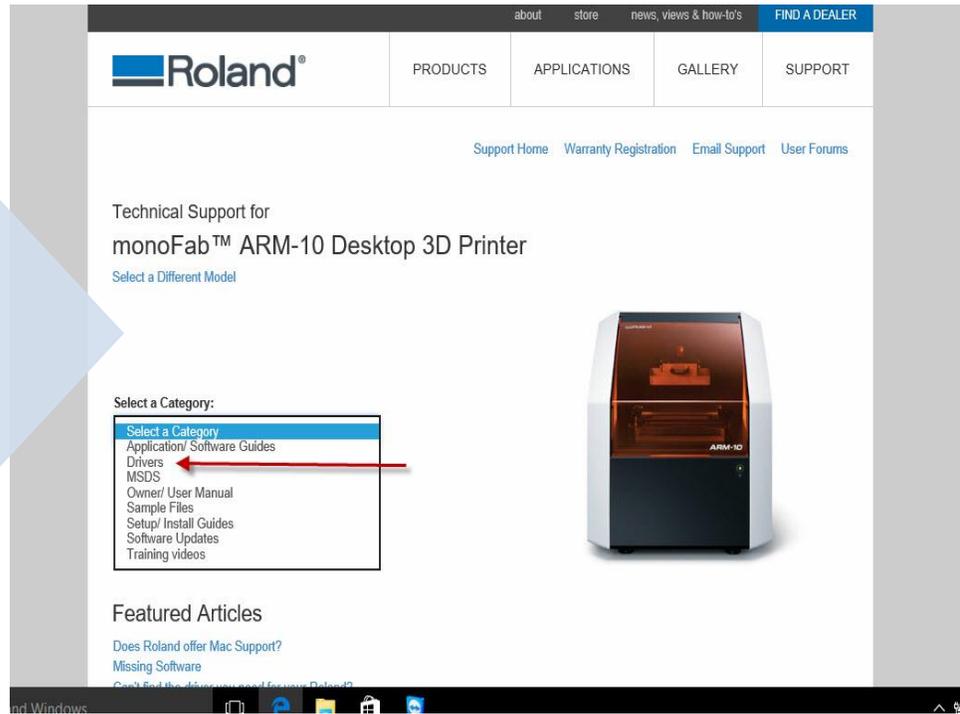
- A smaller Window will appear confirming in the browser that will confirm the model and serial number of your device. Click on the green button “Continue to Self Help”

Step 6

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Step 7

- This is the homepage for your device. In the drop down Category window please select driver



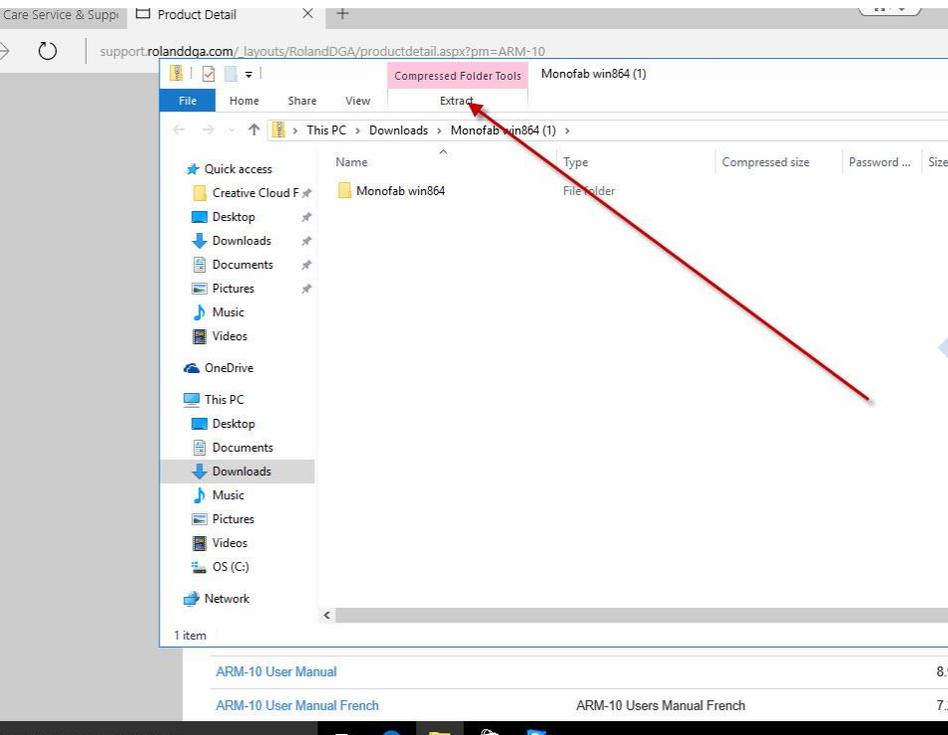
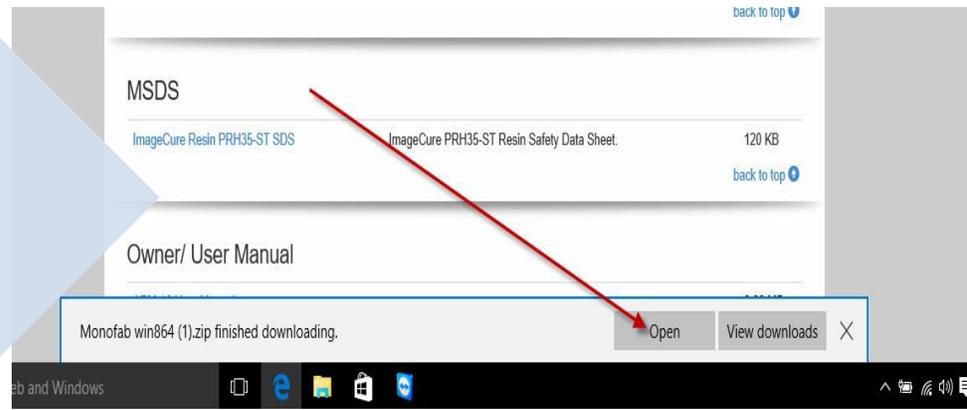
- Please select the version of your Windows Operating system in which you are currently running. **(Please Note: Windows 8 Driver does work for Windows 10)**

Step 8

How to Install Drivers on Windows 10

Step 9

- A Download will start at the lower end of your browser. Once Completed Select Open. **(NOTE x64 is for a 64bit operating system and x84 is for a 32bit operating system.)**



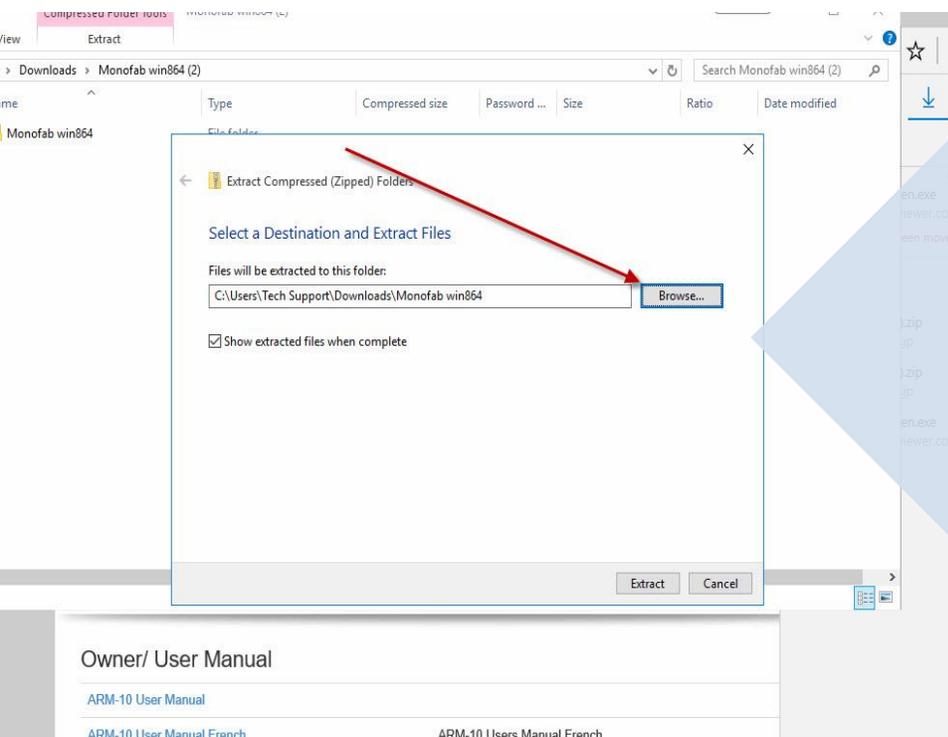
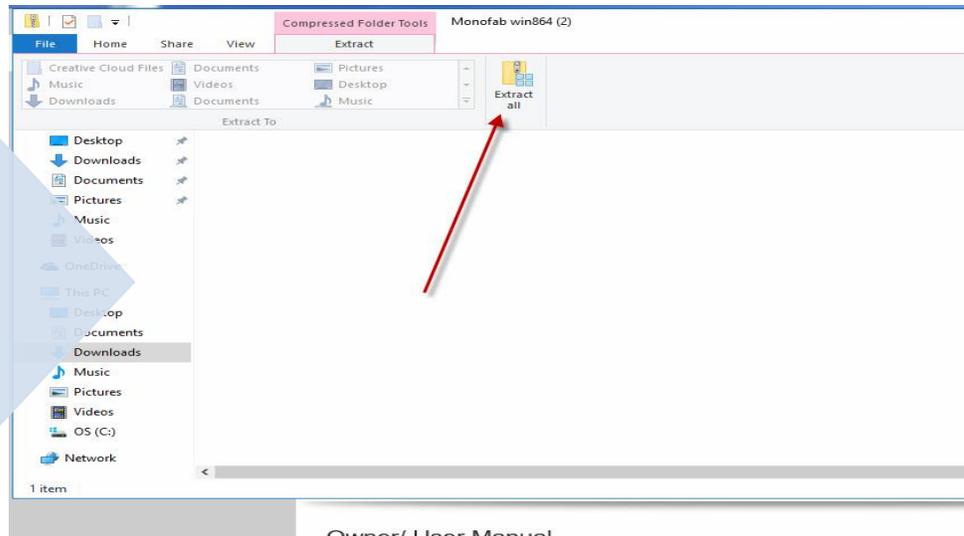
- Next select Extract at the top of the file viewer

Step 10

How to Install Drivers on Windows 10

Step 11

- Select Extract All (Please Note: it is ok that there is nothing appearing in the file folder)

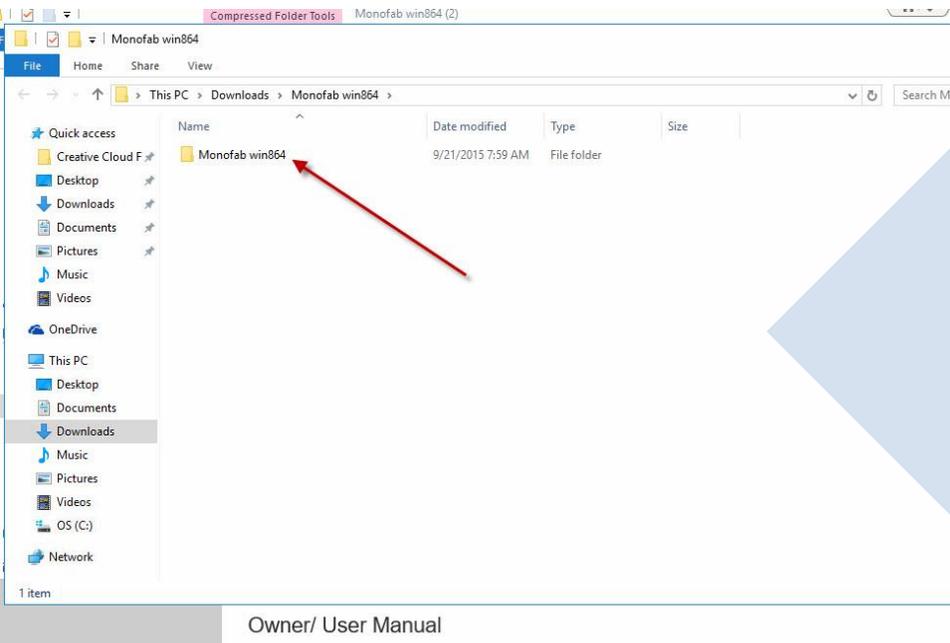
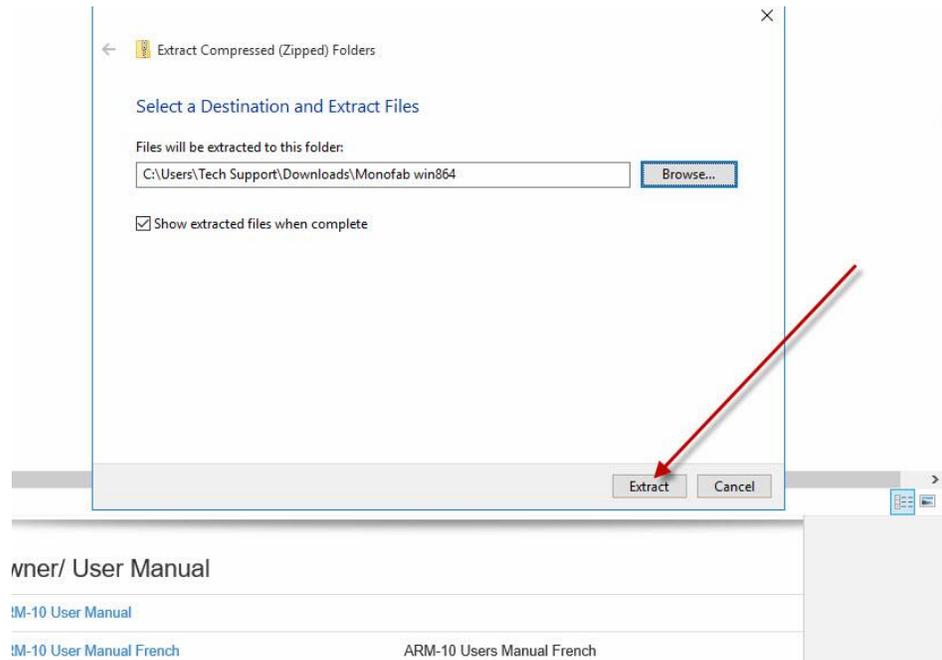


- Select the path where you want to save this file folder. (Or leave the destination as the default path)

Step 12

Step 13

- Select Extract



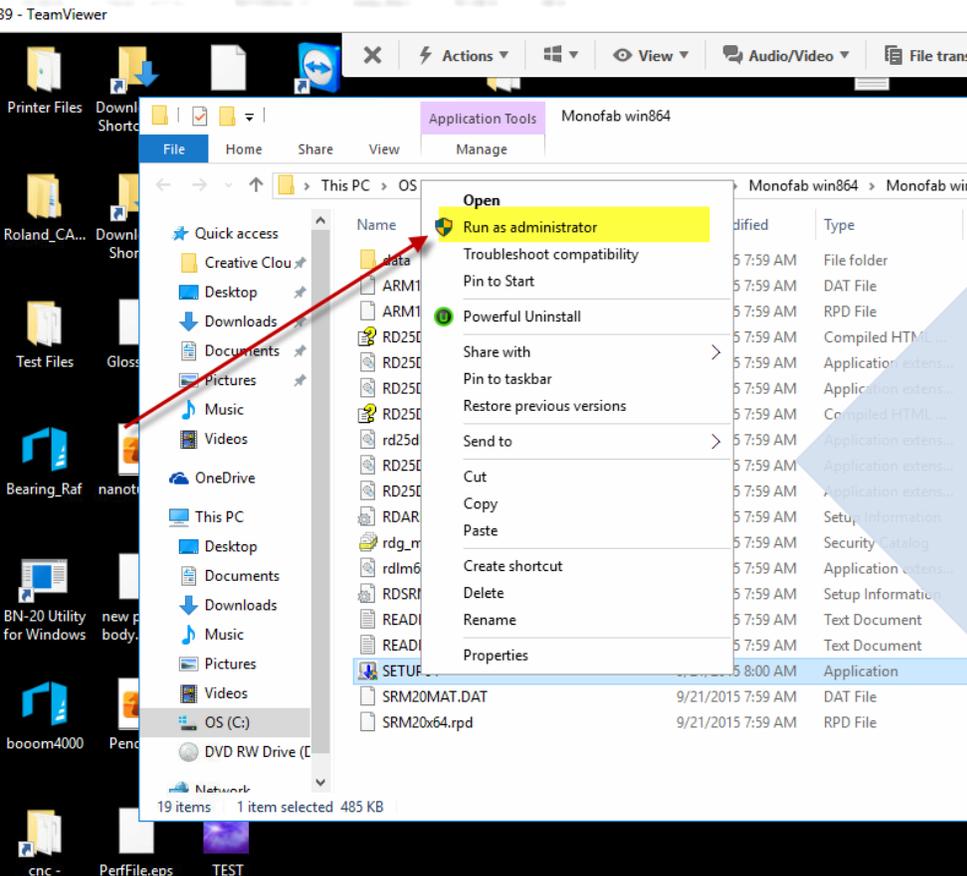
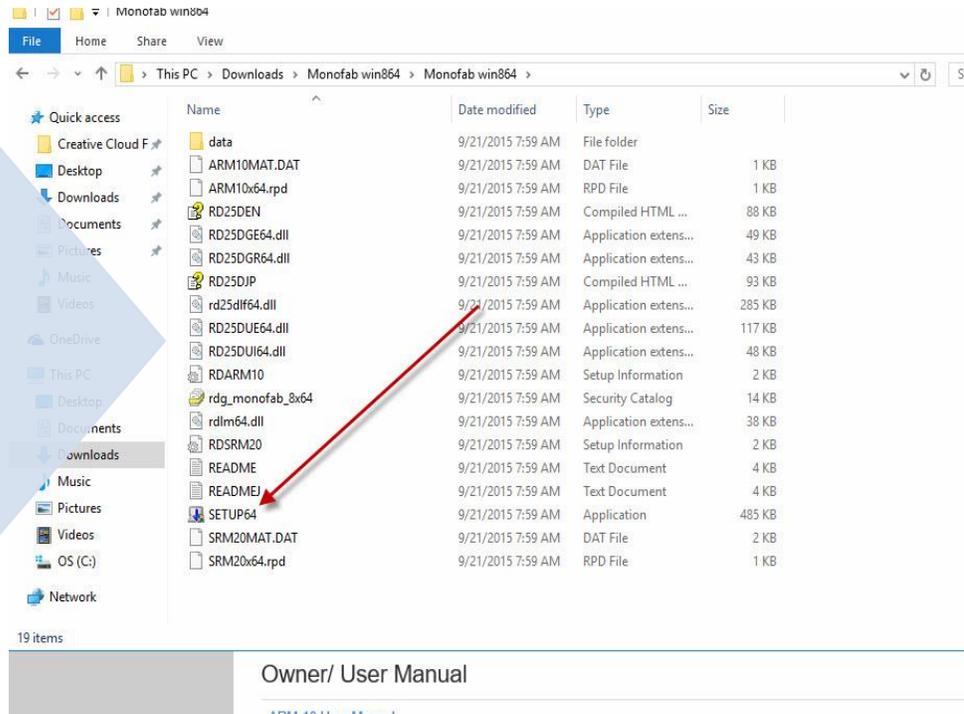
- A new folder will appear when the extraction is completed. Select this newly created folder

Step 14

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Step 15

- Go to the bottom of the folder and right click on the Application "Setup64"

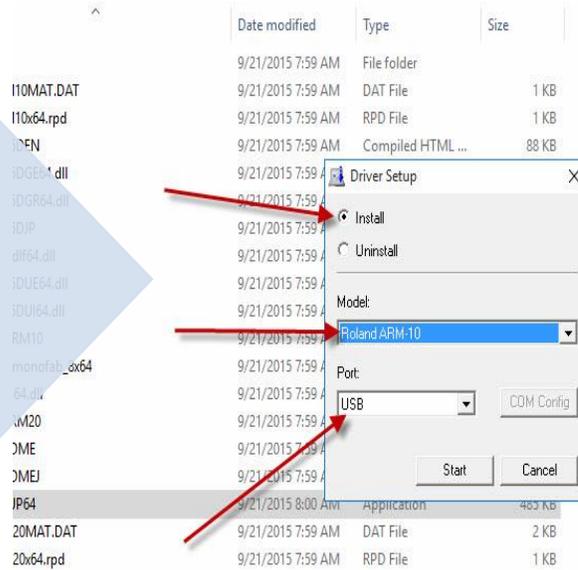


- Click on "Run As Administrator"

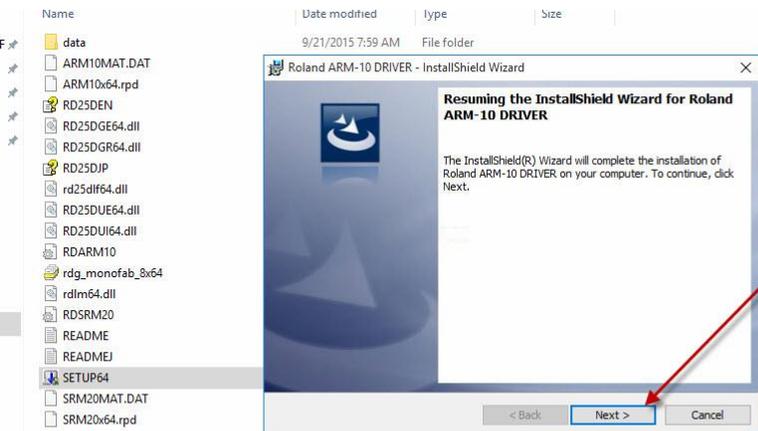
Step 16

Step 17

- The Driver Setup Feature will appear and select **“Install”**
- Select the model of the printer
- Select the way you are connecting to your printer.



Owner/ User Manual



- The wizard should appear and then select **“Next”**

Step 17

Owner/ User Manual

Step 18

- Now you have successfully completed the installation of your driver.

