



## Frequently Asked Questions

### Topic: STIKA STX-7/8

ST52200

1. How can I do a self-test to make sure the STIKA is working?

Turn the power 'ON'. Insert vinyl into the machine. Hold down the Power button for 2-4 seconds. Release your finger when the carriage begins to move. The cutter will cut a square with a cross in the center of it.

2. When I cut small letters/shapes the vinyl lifts up in some areas and appears to be catching on the blade. What can be done to prevent this from happening?

Use a 60 degree blade instead of a 45 degree blade. Another helpful hint is to insert a Shim washer: remove the blade holder, insert the washer underneath it and replace the blade holder. This will help prevent the blade from cutting too deep into the vinyl and will keep the vinyl from lifting up.

3. Are there any other software applications that will drive the STIKA to cut besides Dr. STIKA and Dr. STIKA PLUS that are included with the STIKA machine?

Yes. SignMate® STIKA is a separate software which has a built-in driver. It supports Windows® 3.1/95/98/NT as well as MAC® OS. (For details on the SignMate® STIKA Software, please call tech support at 1-800-542-2307). Corel DRAW! 7.0 & 8.0 will work also, but you must install the Windows® Driver.

4. Is there a limitation to the length of vinyl that the STIKA will cut?

The maximum length is 39", however, the SignMate™ STIKA software will allow you to panel larger files.

5. I have the STIKA attached to the Printer Port with a PIA Cable on my Mac® but it still won't plot. How do I fix this problem?

Be sure that Appletalk Network is disabled. In the SignMate® STIKA software, enable the PIA Cable by going to 'Edit/Setup/Output Device/Options/Communications' and selecting Parallel Interface Adapter.

6. Should the vinyl be fed through the unit from the front or the back?

The STIKA will allow you to insert the vinyl either way, however, if you feed it from the back, you will need to make sure that enough vinyl is fed forward.

7. What is the recommended length for a parallel cable?

We recommend that your parallel cable is no longer than 6ft. This is our standard cable length for all Roland plotters, although many times longer or extended cables do work.

8. What platforms are supported for the STIKAs?

Both Macintosh® & PC.

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