

# V-Ray for 3D Studio Max Install Notes

## 1. DOWNLOAD

Website: <http://www.3dtechnics.com/vray.phtml>

Choose the download appropriate for your distribution of 3D Studio Max. Note that the 64 bit builds will only work on fully 64 bit installs of Max.

## 2. INSTALLATION QUICK-START

Download the package that you have ordered and save it to your computer.

- a) If you have individual dongles, install the package and choose "Hardware lock (dongle)".
- b) If you have one dongle as a site license, or if you are using individual soft licenses, choose "Software license key"

Use the automatic installation program to install V-Ray on your computer. If you do not have a dongle yet, please tick the software license option during the installation. After completing the installation launch the V-Ray license server from the Windows Start menu

->Programs->Chaos Group->V-Ray Adv for 3ds max -> Licensing

An invalid license message will display, and you will see a "LICENSE REQUEST" dialog. Send this to CHAOS Group at [vray@chaosgroup.com](mailto:vray@chaosgroup.com)

Chaos will send you back the license to paste into the same dialog. Please note that due to time-zone differences and holidays it may take up to 48 hours for you to receive your license.

The V-Ray license server must be running every time one uses V-Ray renderer.

For more information on installation and authorization procedures please reference the online manual pages: <http://www.spot3d.com> (follow the links)

## 3. SUPPORT

The V-Ray for 3D Studio Max support email is [vray@chaosgroup.com](mailto:vray@chaosgroup.com). I For more information and support visit our forums:

<http://www.chaosgroup.com/forum/>

In case of emergency call +359-2-9743181. Working hours are 09:00 to 17:00 GMT+2 (Bulgaria).