

Roland Care Protection Plus Enduser Information

Silver Plan

The Silver Plan is Roland DGA's basic plan and covers all parts and labor, including print heads. Consumables and other replacement items are not included under the standard warranty or Silver warranty. Purchase up to 3 years of coverage sold in 12 month increments to give you up to five years of warranty coverage on your Roland inkjet.

Note: Roland inks must be used in the device in order to qualify for this plan.

Gold Plan

The Gold Plan includes:

- Two Preventative Maintenance (PM) visits during the year performed by the servicing dealer.
 - Occurring during month six and eleven.
 - Mist filters, wipers for the heads, scrapers, and cap tops are replaced.
 - Foam swabs and the cleaning solution are included.

Note: Roland inks must be used in the device in order to qualify for this plan.

Platinum Plan

The Platinum Plan includes the following:

- Three Preventative Maintenance (PM) visits during the year performed by the servicing dealer.
 - Occurring during month four, eight and eleven.
 - Mist filters, wipers for the heads, scrapers, and cap tops are replaced.
 - Foam swabs and the cleaning solution are included.
- One complementary tuition voucher for Roland University. Please note, transportation costs, lodging fees and meals not offered during the training are the responsibility of the attendee during the workshop.

Note: Roland inks must be used in the device in order to qualify for this plan.

Please refer to our Extended Warranty FAQ for any further questions you may have.

Warranty Sales Department
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