

PASSPORT RT



Extended Warranty Qualification

Use this form to qualify and reinstate a printer that is currently out of warranty

Dealer Only (Billable to Customer)

Printer Inspection

- 1. Check cosmetics; no visual external damage or internal frame damage.
- 2. Inspect ink delivery system. Check for ink leaks.
- 3. Run System and History Reports (hard copy or peck tool), submit to Roland DGA Service Dept.
- 4. Verify print time, motor errors (both scan/feed), pump cycles, and print head shot counts.
- 5. Check wire or belt tension:
 - ✓ Wire/belt Tension _____
- 6. Turn unit on and check for latest firmware:
 - ✓ Firmware Version _____
- 7. Update F/W
- 8. Perform Manual Cleaning Process.
- 9. Replace wiper blades and surge mist pads if in poor condition.
- 10. Run Cleaning Test Print. Make sure all nozzles are firing.

Printer Calibration

- 11. Perform Nozzle Test
- 12. Perform Service Menu → Head Adjust → Bias Adjust
- 13. Perform Service Menu → Head Adjust → Vertical Adjust
- 14. Perform Service Menu → Head Adjust → Horizontal Adjust
- 15. Perform Service Menu → Head Adjust → Bi-Dir Default
- 16. Perform test cut and calibrations from the control panel
- 17. Perform Menu → Env. Match
- 18. Perform Service Menu → Print&Cut Adjust
- 19. Perform Service Menu → Cropmark Sense → Output Level Check
- 20. Perform Service Menu → Croptool Adj

Printer Repair

- 21. Note any print head defects and replace if necessary.
- 22. Mail or fax in System Report and History Report to Roland DGA Service Department with extended warranty application.

I certify that I have inspected & calibrated the printer, performed all necessary repairs, part replacements and adjustments, and that the printer is in good operating condition.

Repair Technician (Print Name): _____

Roland Authorized Repair Dealership: _____

(Signature) _____ Date: _____

Parts Replaced: _____