



Limited Warranty Terms & Conditions

Finemarker Series

Original Equipment Warranty (OEW): 24 month limited warranty. This warranty includes all parts excluding the optics. The warranty for optics is limited to 90 days.

The Finemarker series has been designed for easy replacement of most components and the Buyer is responsible for installing the replacement parts identified below with telephone assistance from the Seller's service technicians and the Seller's local sales representative, if required. Warranty replacement parts will be sent by standard courier service at the Seller's expense. Defective parts must be returned to the Seller at the Buyer's expense. The Buyer must provide a credit card that will be charged if the defective parts are not returned within two weeks.

If repairs or replacement parts from the list below are made during the warranty period on the Buyer's premises by a factory technician, the Seller will replace defective components free of charge and labor is provided free of charge. During the first 90 days after the purchase of the machine, travel to the Buyer's premises for the purpose of warranty repairs will be covered by the Seller. During the time from 91-180 days, the Buyer and Seller will split this cost 50/50. After 180 days, the Buyer is responsible for all traveling expenses related to warranty repairs.

Every attempt will be made to have reported issues corrected within 2 business days of notification when onsite repairs by seller's personnel are not required or within 24 hours after arrival of seller's personnel when onsite repairs are required.

If it is discovered that repairs were required due to negligence by the Buyer or failure to meet the installation requirements outlined in the Operation Manual or by any reason that is specifically prohibited, then the Buyer will be responsible to pay for the parts and labor at the Seller's hourly rate at the time of the repair. The current labor rate is \$100/hour.

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Finemarker Series Customer Replaceable Parts and Service Procedures

Replacement of the parts and the adjustment procedures listed below are considered to be the responsibility of the Buyer.

1. X, Y and Z Axis Motors
2. X-axis Module
3. Y-axis Module
4. Table
5. Rulers
6. Power Supply
7. Acrylic Lid
8. Electronics
9. Belts
10. Fuses
11. Table Leveling
12. Software Adjustments
13. Ruler Adjustments.

Effective Jan. 1, 2009